



ACCESS STATEMENT

Outlined below is some information which we hope will ensure you enjoy your visit to The Swan at Bibury regardless of whether your life is affected by a medical condition, disability, impairment or specific learning difficulty.

Before you arrive

Enquiries and reservations can be made by phone or email.

Directions to the hotel may be found on our website. Alternatively, if you need a taxi to the hotel from Kemble Station (25 minute drive) or Bristol Airport (1 hour drive) we would be pleased to book a car for you from a local, reliable taxi firm.

When you arrive

Car parking is available at the front of the Hotel.

Entrance to the hotel is on ground level with no steps to negotiate.

We will be delighted to collect your luggage from your car and deliver it to your room.

Reception

Reception is immediately inside the front door on level ground.

The desk is at an accessible level.

Public areas

The corridors are well lit and carpeted.

All the public areas are on level ground, including the disabled toilet.

All doors throughout the hotel are wide enough for wheelchair access.

There is a lift to the first floor which will accommodate a wheelchair.

The upper corridors are spacious.

The Bar by the Bridge, Café Swan and Gallery Restaurant

There is ample moveable seating in all 3 areas. Chairs with or without arms can be provided.

Background music in all three areas.

Waiter service.

Tables in the Gallery Restaurant are laid with white linen.

Tables in the Bar and Café are not clothed

All areas are well lit.

Accommodation

There are five rooms easily accessible from the lift.

Bathrooms are on the same level as bedrooms.

These bedrooms and bathrooms are not adapted and do not have grab rails.

The fire Alarm system is bells. Assistance will be given if evacuation is necessary.

Function suite/ Conference rooms

These are all on the level ground floor.

All areas are wheelchair accessible and have moveable seating.

Additional information

Well behaved dogs and service dogs are welcome. There is no charge for service dogs.

We are able to use the front doors in the event of an evacuation. The bells will ring continuously if an evacuation is needed. Please let us know on arrival if you require assistance for evacuating.

We would be pleased to provide larger print menus. Please let us know on arrival if you would like this service.

We have tried to include as much accurate detail as possible in our Access Statement, but would welcome your feedback in order to continuously to improve on the information we give.

If you require any assistance or further information, please phone 01285 740695.